

# QUALITY POLICY STATEMENT

5<sup>th</sup> January 2018

Novus Sealing Pty Ltd is a leading manufacturer of gasket seals, packings, gaskets, sheet jointing, cam profile, metal clad gasket, jointing materials, spiral wound, PTFE components, other "main stream" sealing products, and safety products.

Novus Sealing Pty Ltd manufactures and trades a variety of high quality products designed for fluid sealing applications in the industrial and manufacturing sectors. Our company ethos is to provide honesty, reliability and a high level of service and dependability through all aspects of our business, adding value to our products and ensuring we sustain a competitive edge.

## Quality Management System

We will address our quality assurance through our Quality Management System (QMS) that meets the requirements of the international standard AS/NZS ISO 9001-2015. We believe that adhering to the quality management system outlined by the Quality Standard ISO 9001-2015 provides the best means of achieving the optimum levels of quality.


## Purpose and objectives

This policy sets out how we will achieve the high standards of quality that our value customers expect from us. Our business strategy is to build on quality service and product to our customers. Our Customers expect the best from Novus Sealing Pty Ltd and our objective is to continually improve, and exceed our customer's expectations.

## Our Commitment

- Consideration of context of the organization and aligning the Quality Management System with the strategic direction of Novus Sealing Pty Ltd ;
- Satisfying customer and applicable statutory and regulatory requirements;
- Management of organization, along with employee-established quality objectives and defined responsibilities for their fulfillment;
- Establishing, applying, maintaining and continual improvement of effectiveness of Quality Management System – ISO 9001:2015;
- We are committed to providing products and services that meet the needs or exceed our customer's requirements and including the requirements of recognized industrial standards;
- We accomplish this by adhering to our Quality Management System and manufacturing methods that recognize customer satisfaction as a primary goal;
- The company's management further acknowledges that these goals cannot be achieved without the total support of every member of the company; and therefore, requires that all employees to understands, and are committed to the achievement of its corporate goals & quality objectives;
- The management of Novus Sealing Pty Ltd ensures our employees are properly trained, so they are better able to serve our customers, and continually improve the effectiveness of the company's quality management system;
- Assessing possibility of increasing competence level when recruitment new employees;
- Our team is committed to ensure that the quality of the products and services we deliver are maintained to the highest standards;
- Management will set the required criteria and will regularly monitor and support progress to ensure the achievement of the company's corporate goals, and quality objectives;
- Supplying products and services that fulfil customer requirements and expectations, and meet the specified order requirements, and specification;
- Ensuring that products and services comply with relevant authority requirements and directives;
- We are committed to apply Plan-Do-Check-Act cycle (PDCA) to all processes, and to the quality management system as a whole to continually improve our service to you;
- Motivating and requiring employees to be responsible in their work, and task solving; and
- Communicate this Policy to employees and the public.

This policy is subject to regular review for compatibility with the business objectives and targets of the organisation's activities, and identification of improvement opportunities. This policy applies to all employees, contractors, suppliers, and visitors engaged in activities within Novus Sealing Pty Ltd.



**Danny Flynn**  
**General Manager**

*Prepared by: Lubna Ibrahim, (QHSE Manager), version 4*